

- Anyone can voluntarily participate in donating funds in the PM CARES Fund campaign.
- The campaign belongs to the Prime Minister's office, and Jana Small Finance Bank provides the facility to pay donation towards PM National Relief Fund through NEFT/RTGS/IMPS/ internet/debit card/UPI/wallet
- The amount once donated by the donor shall not be reversed by Jana Small Finance Bank under any circumstances.
- The campaign is subject to applicable Indian laws and such other terms and conditions pertaining to PM CARES Fund, which is available on their website <https://www.pmindia.gov.in/en/about-pm-cares-fund/> and on Jana Small Finance Bank's website <https://www.janabank.com/>
- All disputes in respect of the transaction are subject to the exclusive jurisdiction of the competent courts/tribunals of Bangalore.
- For providing the facility for accepting the payment from other Banks through aggregator model, where the transaction will be re-direct to the aggregator page and based on the confirmation from the aggregator Jana Small Finance Bank will process the transaction further.
- On accepting the Term & Condition the participant allows us to redirect the transaction to the aggregator for processing the transactions.
- Any failure of the transaction where the transaction got failed but the amount of the customer got debited from other Bank, Jana Small Finance Bank will either refund / confirm of the receipt of the money based on the recon process after getting the confirmation from the aggregator on the next working day of the payment.
- Contribution to this fund is exempted under Sec 80(G) and formal contribution receipts can be downloaded by the donors from the 'PM CARES' Portal after 30 days of the successful transaction.