

Merchant Contact Details

Customer Name:

Merchant Establishment Name:

Account Number: E-mail ID:

Mobile Number:

*Address:

*City/Town *State

*PIN Code Country

Customer Category / Constitution

☐ Sole Proprietorship ☐ Partnership ☐ Others

Nature of Business Activity

☐ Independent Retailers ☐ E-Stores

☐ Franchises ☐ Furniture Stores

☐ Grocery Shops, Departmental Stores, ☐ Salon & Beauty Parlors

☐ Medical Stores, Medical Labs, Diagnostic Centers ☐ Dairy Outlets

☐ Standalone Clinics, Hospitals ☐ Jewellery Stores

☐ Supermarkets, Hypermarkets ☐ Electronic Stores, Software Stores

☐ Retail Outlets in Malls, Chain of Stores, Factory Outlets ☐ Hardware Stores

☐ Others

Terminal Details

Terminal Quantity : Terminal Model: ☐ A910 (With Printer) ☐ A50 (Without Printer)

Categories	All Credit cards	Debit Cards (VISA/Master)		Credit card EMI	Debit card EMI
		Above ₹ 2000	Below ₹ 2000		
Retail/ Others	1.75%	0.9%	0.4%	MDR + 0.50%	1.25%
Grocery	1.3%	0.9%	0.4%	MDR + 0.50%	1.25%
Taxi/ Cabs	1.75%	0.9%	0.4%	MDR + 0.50%	1.25%
Utility/ Gov/ Education	1.1%	0.9%	0.4%	MDR + 0.50%	1.25%
International Cards Non DCC	3%	NA	NA		
Prepaid/ Corporate Cards	3%	NA	NA		
Corporate cards	3%	NA	NA		
Amex	3.5%	NA	NA		
RuPay (As per RBI regulations)		0	0		

Terminal Type	Per Month Rent	Annual Plan and 13 th month onwards MSF	Installation fee
A910	600	6000/ 550	Nil
A50	450	4800/ 400	Nil

Customer Declaration

- 1. I/We confirm that the above information given by me/us to Jana Small Finance Bank Limited (the "Bank") /Pine Labs is true and complete.
- 2. I/We confirm that I/we have voluntarily opted for the Smart Merchant Program (the "Program") offered by the Bank.
- 3. I/We hereby accept the pricing model in relation to the Program and any periodic changes in the rental model in the future as updated by the Bank from time to time.
- 4. I/We further declare that I/we have read, understood and accepted all the terms and conditions and criteria related to the Program.
- 5. I/We understand that the Bank reserves the right to modify/discontinue the Program at any time at its sole discretion without providing any notice to me/us. I/We agree to be bound by all such modifications made in the Program by the Bank from time to time.
- 6. I/We understand that the Bank shall have the right, in its sole discretion to not extend the advantages of the Program to me/us, if any fraudulent activity is suspected/identified as being carried out by me/us in order to avail the benefits under the Program.
- 7. I/We agree to indemnify the Bank and its affiliates harmless against any sort of damage/loss incurred by the Bank in relation to the Program, including any misrepresentation/fraudulent activity/impermissible transactions.
- 8. I/We understand that I/we am/are signing this form since I am/ we are an authorized signatory (s) of my/our Current Account with the Bank and in no event a mandate holder can sign this form.
- 9. I agree that Jana Small Finance Bank/Pine Labs may use the information to establish and maintain my/our relationship with Jana Small Finance Bank/Pine Labs and to offer any services as permitted by law.
- 10. I/We hereby authorize bank to debit my/our bank account with the bank in case of any outstanding rental, recovery for lost/damage device or any other payments exceeding 30 days from the due date and pay the same to Pine Labs

Authorised Signatory 1/Proprietor:

Authorised Signatory 2/Proprietor:

Name of the Signatory 1/Proprietor:

Name of the Signatory 2/Proprietor:

For Bank Use Only

I have verified the details of Merchant. Pine Labs team will visit for document collection and deployment of terminal along with training for the same within 3 working days.

Employee Name: Employee Code: Branch Name:

Branch Code: Branch Manager Name: Zone:

RH/ RSM: SMP : Yes ☐ No ☐

Bank Authorized Signature